

Special Importance Conditions

Please note the following key points from Our Terms and Conditions:

Conditions	Description
General	Our Contract Prices are based on the information provided by You and are subject to the services being carried out as described on Our Quotation. Our Quotation is valid for 28 days.
9.c	Under Our standard terms, We accept liability for loss or damage caused by Our negligence only up to a maximum of £40 per Item and it is recommended that You arrange insurance at Your own expense.
MoveProtect Addendum	Alternatively, You may request for Us to accept an enhanced liability for Your Property up to Your stated Maximum Replacement Value under MoveProtect, subject to Your agreement to pay additional charges (" MoveProtect Charges " and " Claims Admin Fee ")
Maximum Replacement Value Definition	You must provide a Maximum Replacement Value on the Acceptance of Quotation if You wish to opt for MoveProtect. Maximum Replacement Value means the maximum sum total of the current cost of replacing Your Property, allowing for age, quality, degree of use and second hand market value at the time Your Property is packed or otherwise made ready for removal and/or storage (except Property which cannot be purchased new (such as antiques or works of art, for example) and documents, where the value must be assessed differently.)
8	You must own or be authorised to submit the Property for removal and storage.
21	Our charges must be paid in advance and on time.
20	If You do not comply with the Terms and Conditions of this Agreement, We will have certain rights which include the right to seize Your Property and sell or dispose of it.
6.a	You must not submit any Excluded Items for removal and/or storage.
10	There are certain circumstances where We limit or restrict Our liability.
23	We may use and share Your personal and other data in certain circumstances.
19	You must report any loss or damage to Us in writing as soon as possible but no later than seven (7) days of delivery or completion of Our professional unpacking service (where applicable). If You access Your Property while in store or arrange for Your Property to be collected from store, You must notify any discovered loss or damage to Us immediately and in writing within seven (7) days of discovery.
22	You must give notice to terminate this Agreement and may be liable to pay some or all of Our Contract Prices.

Please ensure that You carefully read Our Terms and Conditions and MoveProtect Addendum.

If You have any questions, please contact Us using the details provided.